

Dr M. Glassman, M.B., B.Ch (Rand)  
18/4 Shahar Street,  
Beit Hakerem,  
Jerusalem

ד"ר מ. גלסמן, מ.ב., ב.כ (רנד)  
רח' שחר 18/4  
בית הכרם  
ירושלים

Tel: 02-531854 :טל: 6511854

Claims Manager,  
Shomera Insurance Company,  
Hasivim Str.,23,  
Petach Tikva.

26<sup>th</sup> May, 2004.

Dear Madam/ Sir,

My husband and I were involved in a case, which, eventually, caused us to be in contact with your company.

The person to whom I spoke was Amos Henig. From the moment I spoke to him everything changed. He was efficient, helpful and, more important, kind. He behaved as if he were personally involved and went out of his way to make his explanations clear.

I would like to thank him and, through him, also your company, for turning something so unpleasant into a pleasant experience.

Yours sincerely,

Dr. M. Glassman.

*M. Glassman*

2 שומרה חברה לביטוח בע"מ

2004-5-27

נתקבל  
מחלקת תביעות רכב

*Handwritten notes in Hebrew:*  
התקשרתי למוקד שומרה  
ב-27/5/04  
והתקשרתי למוקד שומרה  
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